limecall

Turn website visitors into customers faster.

quick 👆 troubleshooting

! dashboard

- **can I manage access level of team**
- **limecall system status**
- **widget not displaying on my site**
- **assign specific teams to widget**
- **add several users to one account**
- **set up profile information**
- **what is the agent answer rate**
- **what is the customer answer rate**

📞 calls

- **what is a call button**
- **how to turn off sms notifications**
- **free number for preferred country**
- **what is the time limit per call**
- **how to block spam callers**
- **call settings**
- **increase characters for sms sender id**
- **how can I assign an incoming number**
- **receiving calls from your website and app**

👥 leads

- **how to use the leads tab**
- **what is the average lead response time**

💬 widget

- **must I verify the my number**
- **change where widget is displayed**
- **widget loading slowly on site**
- **where do widget messages appear**
- **how do I set my business hours**
- **how can I change my widget design**
- **basic widget display settings**
- **customise widget appearance**

🖥 display

- **add users and teams**
- **select urls where widget displayed**
- **how to allow call scheduling**
- **checking lead activity**
- **saving contact info**

⏱ working hours

- **how to add business and team hours**
- **turn off team availability**

Don't worry if you still have some questions; reach us via our 'live chat' or 'click to call' on our site, our support team are waiting to help!